

# Personal Water Craft LJSK Warranty Policy

Underwritten by certain underwriters at Lloyds

AFS Licence No. 246469





Let us protect you against increasingly costly repairs.

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# Frequently Asked Questions

#### Do I need Warranty Insurance?

If you are like most people, you intend to keep your PWC for between 3 to 5 years. As your PWC ages and in particular, after your factory manufacturer warranty has expired, the risk of failure or breakdown increases.

AWN warranties are specially designed to help reduce the financial impact of unexpected and potentially expensive mechanical repairs when you can least afford it.

### Do I have multiple coverage options for my PWC?

We know that everyone's circumstances differ, so at AWN, we offer a variety of Warranty Insurance products to suit your coverage requirements and your budget. This allows you to choose the level of coverage that best protects you against unforeseen repair bills.

### Where can I service my PWC?

AWN strives to exceed every customer's expectations by providing you the flexibility to have your PWC serviced at a licenced workshop of your choice.

### Where can I have my PWC repaired?

If a problem occurs, whether at home or interstate, we have you covered with over 1200 (twelve hundred) approved repairers Australia-wide.

### Can I transfer my Warranty Insurance?

The benefits of your AWN Warranty Insurance are transferable with your PWC, adding value to your PWC when it's time to trade-in or when selling your PWC privately.

#### Do I have to pay an excess when making a claim?

AWN aims to provide you with a quick, seamless and stress free claims experience. When making a claim, there are no hidden fees, or excess to pay. You also don't have to worry about paying for an approved repair and then wait for reimbursement, as we will pay the approved claim amount direct to the AWN approved repairer.





# Components Covered & Claim Limits

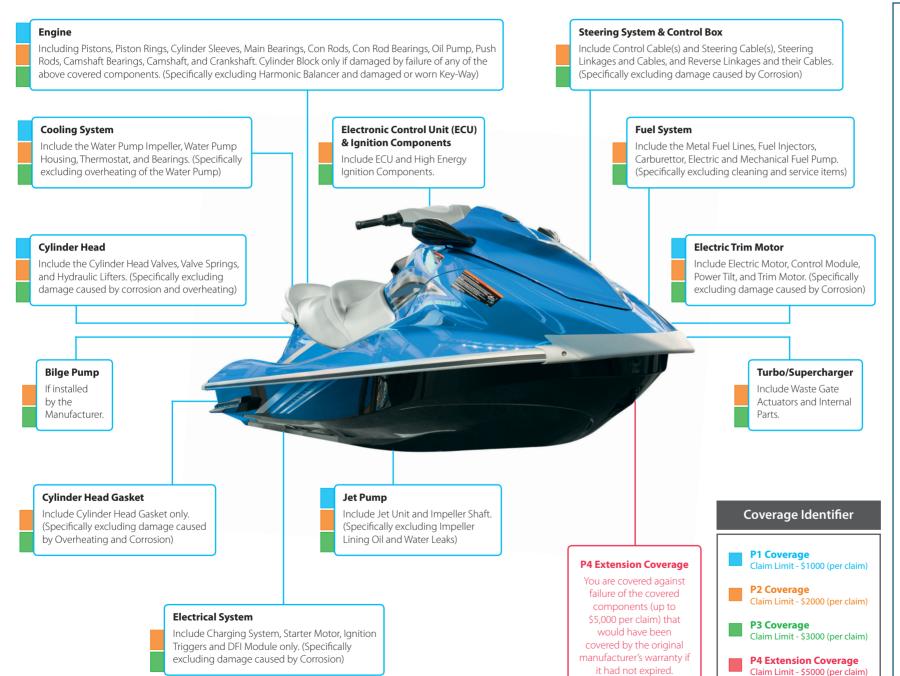
Components Covered & Claim Limits	P1 PWCs less than 800 hours at time of sale	<b>P2</b> PWCs less than 8 years of age & 500 hours at time of sale	<b>P3</b> PWCs less than 5 years of age & 300 hours at time of sale	P4 EXTENSION  PWCs less than  3 years of age &  200 hours  at time of sale
Maximum Claim Limit For Term Of Warranty	Up to the market value of the PWC	Up to the market value of the PWC	Up to the market value of the PWC	Up to the market value of the PWC
Engine	\$1,000	\$2,000	\$3,000	Repairing or replacing covered components of your PWC  You are covered against failure of the covered components (up to \$5,000 per claim) that would have been covered by the original manufacturer's warranty if it had not expired.
Jet Pump	\$1,000	\$2,000	\$3,000	
Electric Trim Motor	\$1,000	\$2,000	\$3,000	
Cooling System	\$1,000	\$2,000	\$3,000	
Cylinder Head	\$1,000	\$2,000	\$3,000	
Cylinder Head Gasket	-	\$2,000	\$3,000	
Turbo/Supercharger	-	\$2,000	\$3,000	
Fuel System	-	\$2,000	\$3,000	
Electrical System	-	\$2,000	\$3,000	
Electronic Control Unit (ECU) & Ignition Components	-	\$2,000	\$3,000	
Steering System & Control Box	-	\$2,000	\$3,000	
Bilge Pump	-	\$2,000	\$3,000	
Customer Care Package	YES	YES	YES	YES

This brochure is designed as an overview only. For full terms and conditions please refer to the Product Disclosure Statement which applies to your purchase. Benefits offered by these products are in addition to any other warranties and guarantees relating to your PWC under the Competition and Consumer Act 2010 (Australian Consumer Law) and State and Territory legislation. This product is offered by Australian Warranty Network Pty Ltd trading as AWN Insurance, ABN 78 075 483 206, Coverholder of Lloyds and holder of AFS Licence No. 246469. AWN Insurance does not take into account your personal or financial circumstances when offering these products.

### LJSK Jet Ski Warranty Covered Items



### Customer Care Package



Where we approve a claim in relation to failure of a Covered Component under this Warranty, We will provide the following additional benefits where expenses are incurred, by reason of that claim. Customer Care Package runs for the term of the Warranty selected.



### Towing Assistance

(Claim Limit: Up to \$100.00 per claim) Reimbursement up to the Claim Limit for towing charges in the event of a covered mechanical breakdown where your PWC requires towing by a valid marine towing company or marine service facility.



### Accommodation Assistance

(Claim Limit: Up to \$100.00 per claim) Reimbursement up to the Claim Limit for emergency accommodation, arrangements and costs in the event of a covered major PWC breakdown where you are more than 400kms from your registered residence and taking more than 48 hours to repair.



### Quality Guarantee

All repairs to Covered Components authorised by Us prior to the commencement of repairs will be covered by the Warranty for the remaining period of cover.



### Reasons Why You Need AWN Warranty Insurance

Imagine exploring inland waterways, streams, secluded sandy beaches, or riding ocean swells with your Personal Water Craft (PWC) – Jet Ski. The freedom to go places no boat has been, or can go.

### Costly mechanical repairs normally occur when you can least afford it.

AWN Insurance has a Warranty Insurance product to suit your coverage requirements and budget, allowing you to choose the level of protection that best protects you against costly mechanical repairs.

Our Warranty Policies are designed to help reduce the financial impact of unexpected and potentially expensive mechanical repairs to your PWC. At AWN Insurance we are focused on providing our customers with a quick, seamless and stress free claims experience.

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- Unlimited kilometres
- No excess on claims
- ► Comprehensive coverage on Parts & Labour
- ► No Claim Forms a phone call is all it takes
- We pay the repairer direct no out of pocket expenses for items covered by our warranties
- ► Transferable with PWC to new owner
- ► Australia-Wide Repairer Network
- Even if you have a non-claim related problem, we will assist you
- ► Flexible coverage for New and Used PWCs



# **Customer Testimonials**



"I am thoroughly satisfied with the service AWN offers and will continue to recommend AWN." - **PETER, WA** 



"My car has unfortunately had some issues and you have come to my assistance twice now for which I am very grateful." - **FRANK, QLD** 



"Thanks for providing a great, prompt, no fuss service."

- KIM, WA



# Take a look at our other AWN products



**Motor Vehicle Warranty Policy** 



**Motorbike Warranty Policy** 



Marine Warranty Policy



Motorhome Warranty Policy



**Caravan Warranty Policy** 



Roadside Assistance



**GAP Insurance** 



**GPS Tracking** 

### **AWN Insurance**

Web: www.awninsurance.com.au

So as to keep the privacy of our Customers, all people show in Testimonial images are models and not the actual person





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