



Personal **Water Craft**



AWN 
INSURANCE
AFS Licence No. 246469

Warranty **Policy**

Underwritten by certain underwriters at Lloyd's

Let us protect you against increasingly costly repairs!

? Frequently Asked Questions

Do I need an extended warranty?

As your PWC ages and in particular, after your factory manufacturer warranty has expired, the risk of failure or breakdown increases.

AWN warranties are specially designed to help reduce the financial impact of unexpected and potentially expensive mechanical repairs when you can least afford it.

Do I have multiple coverage options for my PWC?

We know that everyone's circumstances differ, so at AWN, we offer a variety of extended warranty products to suit your coverage requirements and your budget. This allows you to choose the level of coverage that best protects you against unforeseen repair bills.

Where can I service my PWC?

AWN strives to exceed every customer's expectations by providing you the flexibility to have your PWC serviced at a licenced workshop of your choice.

Where can I have my PWC repaired?

If a problem occurs, whether at home or interstate, we have you covered with over 1200 (twelve hundred) approved repairers Australia-wide.

Can I transfer my extended warranty?

The benefits of your AWN warranty are transferable with your PWC, adding value to your PWC when it's time to trade-in or when selling your PWC privately.

Do I have to pay an excess when making a claim?

AWN aims to provide you with a quick, seamless and stress free claims experience. When making a claim, there are no hidden fees, or excess to pay. You also don't have to worry about paying for an approved repair and then wait for reimbursement, as we will pay the approved claim amount direct to the AWN approved repairer.





SCAN ME



Want to know more about AWN?



Components Covered & Claim Limits - PWC

Components Covered & Claim Limits	P1	P2	P3	P4 Extension
	 PWCs less than 800 hours at time of sale	 PWCs less than 8 years of age and 500 hours at time of sale	 PWCs less than 5 years of age and 300 hours at time of sale	 PWCs less than 3 years of age and 200 hours at time of sale
Maximum Amount Claimable for the term of the Warranty	Up to the Market Value of the PWC	Up to the Market Value of the PWC	Up to the Market Value of the PWC	Up to the Market Value of the PWC
Engine	\$1,000	\$2,000	\$3,000	Repairing or replacing covered components of your PWC You are covered against failure of the covered components (up to \$5,000 per claim) that would have been covered by the original manufacturer's warranty if it had not expired.
Jet Pump	\$1,000	\$2,000	\$3,000	
Electric Trim Motor	\$1,000	\$2,000	\$3,000	
Cooling System	\$1,000	\$2,000	\$3,000	
Cylinder Head	\$1,000	\$2,000	\$3,000	
Cylinder Head Gasket	-	\$2,000	\$3,000	
Turbo/Supercharger	-	\$2,000	\$3,000	
Fuel System	-	\$2,000	\$3,000	
Electrical System	-	\$2,000	\$3,000	
Electronic Control Unit (ECU) & Ignition Components	-	\$2,000	\$3,000	
Steering System & Control Box	-	\$2,000	\$3,000	
Bilge Pump	-	\$2,000	\$3,000	

Additional Benefits - Customer Care Package

Where we approve a claim in relation to failure of a Covered Component under this Warranty, We will provide the following additional benefits where expenses are incurred, by reason of that claim. Customer Care Package runs for the term of the Warranty selected. Refer to (Page 4 Section 6) for "Limits of Liability".

TOWING ASSISTANCE: (Claim Limit: Up to \$100.00 per claim) - Reimbursement up to the Claim Limit for towing charges in the event of a covered mechanical breakdown where your PWC requires towing by a valid marine towing company or marine service facility.

ACCOMMODATION ASSISTANCE: (Claim Limit: Up to \$100.00 per claim) - Reimbursement up to the Claim Limit for emergency accommodation, arrangements and costs in the event of a covered major PWC breakdown where you are more than 400kms from your registered residence and taking more than 48 hours to repair.

QUALITY GUARANTEE: All repairs to Covered Components authorised by Us prior to the commencement of repairs will be covered by the Warranty for the remaining period of cover.

This document is for information purposes only. For full Product Disclosure Statements and coverage details, please refer to the Terms, Conditions, Limitations and Exclusions of the Warranty by contacting your local AWN Authorised Agent.



Reasons Why You Need An **AWN Warranty**

Imagine exploring inland waterways, streams, secluded sandy beaches, or riding ocean swells with your Personal Water Craft (PWC) – Jet Ski. The freedom to go places no boat has been, or can go.

Australian Warranty Network has an extended warranty to suit your coverage requirements and budget, allowing you to choose the level of protection that best protects you against costly mechanical repairs.

Our warranties are designed to help reduce the financial impact of unexpected and potentially expensive mechanical repairs to your PWC. At AWN we are focused on providing our customers with a quick, seamless and stress free claims experience.

- Established in 1992
- Unlimited Hours
- No excess on claims
- Comprehensive coverage on Parts & Labour
- No Claim Forms - a phone call is all it takes
- We pay the repairer direct - no out of pocket expenses for items covered by our warranties
- Transferrable with PWC to new owner
- Australia-Wide Repairer Network
- Even if you have a non-claim related problem, we will assist you
- Flexible coverage for New and Used PWCs



Take a look at our other **AWN products**



Motor Vehicle
Warranty Policy



Motorbike
Warranty Policy



Marine
Warranty Policy



Motorhome
Warranty Policy



Caravan
Warranty Policy



24 Hour Roadside
Assistance

Australian Warranty Network

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Fax: (07) 3801 1539

Web: www.AustralianWarranty.com.au

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